

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: :
: Group Art Unit: 2151
Vladislav Olchanski et al. :
: Examiner: Karen C. Tang
Appln. No.: 09/996,475 :
: Confirmation No.: 2706
Filed: November 20, 2001 :
: Customer No.: 21967
For: PERFORMANCE OUTCOMES :
BENCHMARKING :

Mail Stop **AF**
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE

Sir:

In response to the Final Office Action dated November 12, 2008, Applicants respectfully request favorable reconsideration of the above-identified patent application in view of the following remarks, which are believed to place the above-identified patent application in condition for allowance or in better form for consideration on appeal.